



## PET POLICY AT MASSANUTTEN RESORT

*One of our key values here at Massanutten Resort is to take care of our guests. We know that dogs are an important part of many of our lives and that making the decision to leave them behind on trips away from home does not always come easy. Thus, in order to better take care of you, we have opened up parts of our Resort and some rental condos to be dog-friendly.*

**At this time, only dogs (70 pounds or less) are permitted under our Pet Policy.**

Another one of our key values is to take care of our property, so if you are bringing a furry friend on your Massanutten vacation, please review and follow our Pet Policy to help us do that. We want to ensure the best outcome for all – our guests, our property, our employees, and ourselves.

- I. There is a basic cleaning fee of \$225 per dog per reservation.** This cleaning process includes more frequent filter changes, carpet conditioning, and deeper vacuuming, etc.
  - a. This fee is exempt for service dogs.
- II. In addition to the basic cleaning fee, additional fees may be charged if there is significant extra cleaning required after your stay.**
- III. Each reservation is allowed two dogs maximum, up to 70 pounds each.**
- III. Dogs must be fully vaccinated, and proof must be made available to resort staff if requested.**
- V. Well behaved dogs are welcome in outdoor parks, condo areas, and Base Camp.**
  - a. Well behaved is defined as house trained, follows commands, leashed, not excessively barking, etc.
  - b. Resort staff shall have the sole discretion to determine if the Pet Policy is being violated or if a dog is infringing on the enjoyment of other guests.
  - c. Service dogs are exempt from this Policy and are welcome in all public areas around the resort. For more Resort ADA info, please visit [www.massresort.com/accessibility](http://www.massresort.com/accessibility).
- VI. If you leave your dog in your rental condo, please place the door hanger on the door to indicate your dog is in there.**
- VII. Dogs must be on a leash at all times in public areas, unless they are playing in the fenced dog park.**
- VIII. You are responsible for cleaning up after your dogs while on the property.**
- IX. You are responsible for any property damage or personal injury caused by your dog.**

**By signing the Pet Policy, you are agreeing to abide by the policies stated above. If you violate the Pet Policy, you may lose one or more of the privileges in this Policy. If the problem persists, you may be asked to leave the Resort.**

\_\_\_\_\_  
Date

\_\_\_\_\_  
Guest's Signature



\_\_\_\_\_  
Guest's Printed Name